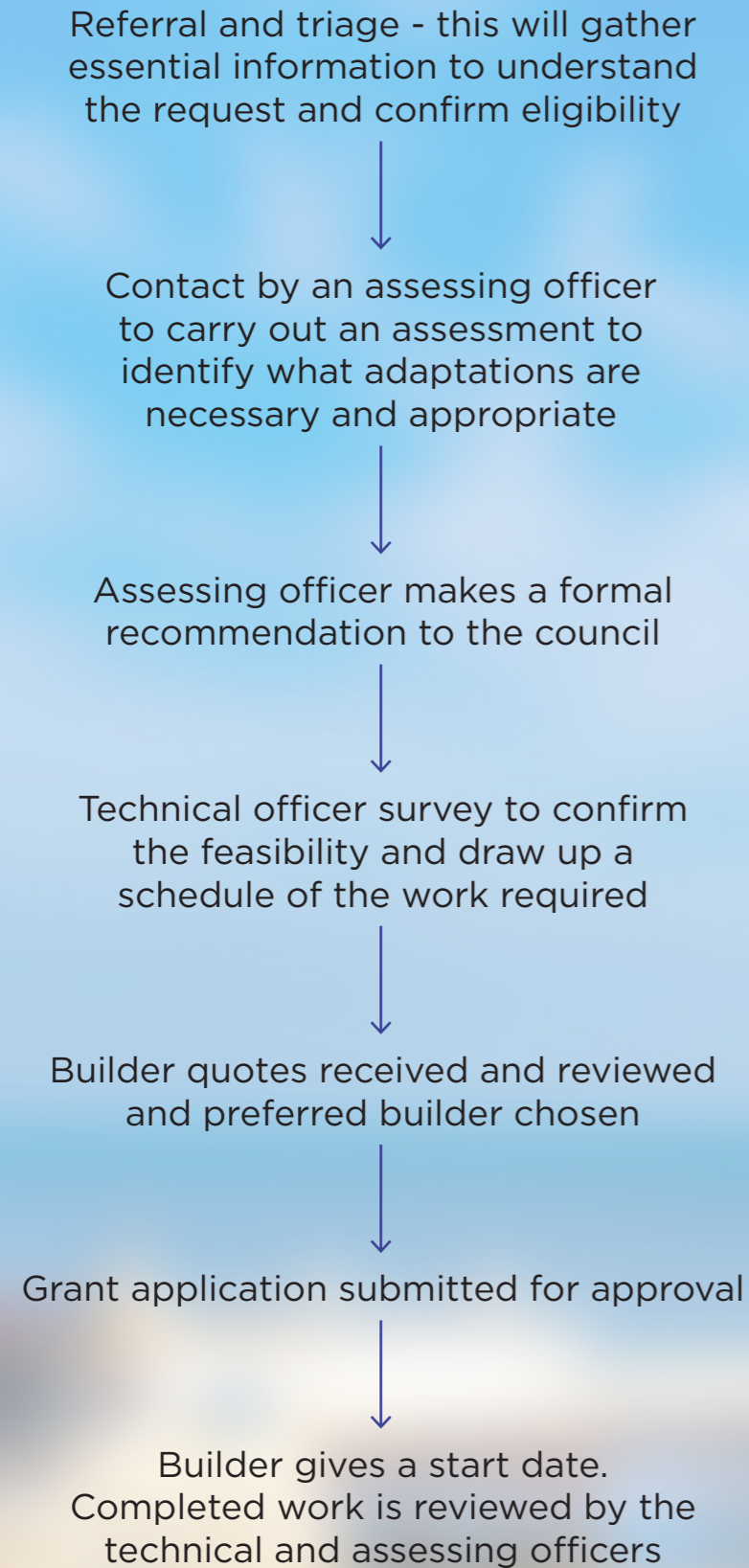


## PROCESS



## FAQ'S

*'What is classed as an income related benefit?'*

- An income related benefit Child Tax Credit with an annual income of less than £15,050
- Council Tax Support (income-related)
- Employment and Support Allowance (income-related)
- Guaranteed Pension Credit
- Housing Benefit
- Income Support
- Jobseeker's Allowance (income-based)
- Universal Credit
- Working Tax Credit with an annual income of less than £15,050

*'What is the maximum grant I could receive?'*

The amount awarded depends on the approved cost of the adaptation and outcome of the financial assessment. The maximum grant available is £30,000.

*'Do I have to pay the grant back?'*

If you are a homeowner, a local land charge for any amount over the first £5,000 will be placed on your property for a period of ten years. However, the charge will be limited to a maximum of £10,000.

*'Can I apply for a grant after I have started the works?'*

Grants cannot be awarded for work that have already been started as they must be assessed as necessary and appropriate and considered reasonable and practicable.

# DISABLED FACILITIES GRANT

North Norfolk Integrated Housing Adaptations Team (IHAT)



NORTH  
NORFOLK  
DISTRICT  
COUNCIL



Norfolk County Council



## WHAT IS A DFG?

The disabled facilities grant (DFG) is a means-tested grant provided by local councils to help with the costs of making necessary adaptations to your home if you or someone living with you is disabled.

## ELIGIBILITY

The applicant must be the owner, or a tenant of the property being adapted, and it be their main or only residence. They must also intend to live at the property for the grant period (usually five years). Tenants will need landlord consent for the proposed adaptations. Residents of caravans or mobile homes can also apply.

The adaption must be recommended by a trusted assessor who considers it necessary and appropriate to meet the needs of the disabled person. It must also be reasonable and practicable to carry out the work considering the age and condition of the property.

## FINANCIAL MEANS TEST

The maximum grant amount is £30,000 in England. The actual amount provided in the grant will be determined by a) the cost of the eligible work, and b) a financial assessment which considers your income and savings. Children or young persons under the age of 19, or adults in receipt of income related benefits are exempt from financial assessment.

## USING THE GRANT

Grants are typically used for:

- Improving access to and from the property by providing shallow steps or ramps
- Improving access to rooms by widening doors or installing lifts
- Creating vehicle hard standing to make getting in and out of a vehicle easier access
- Replacing baths with easy access showers
- Creating an additional room downstairs when getting upstairs is no longer possible
- Moving heating or lighting controls to bring them within easy reach
- Redesigning kitchen so that they can be used from a wheelchair



## HOW TO APPLY

Anyone can refer someone for a DFG – the disabled person themselves, a carer or family member, a health professional already working with the person.

Applications for children and young people aged under 19 must be made through Children’s Services. To discuss their needs, call **0344 800 8020** and select the option for Children’s Services.

Applications for adults can be made through Adult Social Care. To discuss their needs, call **0344 800 8020** and listen for the option of Adult Social Care.

We currently accept direct referrals for disabled adults by contacting North Norfolk District Council on **01263 513811** or using the online Contact Us form on [www.north-norfolk.gov.uk](http://www.north-norfolk.gov.uk) and search “DFG”.

If you would like to find out more, please explore the district council website by scanning the QR code. This includes additional hyperlinks including the Foundations DFG calculator and information on additional discretionary grants available.



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