| **Event** | **Checks** | **Contact Name & Number** | **Action** |
| --- | --- | --- | --- |
| Loss of electrical power  (stopping pump and therefore water supply) | Mains power loss  On site power loss  Can on site generator be started? | *Electrical supply company* | Inform manager of problem  Inform all consumers in houses  Close food business  Order in emergency water supply |
| Loss of water  (non-power related) | * Leaks in plant room * Pressure (of hydraulic accumulator) in plant room see Treatment Plan | *Water treatment company*  *Plumber* | Inform duty holder / manager of problem  Inform all consumers in houses  Close food business  Order in emergency water supply |
| Water quality e.g. E. coli | Ultra Violet bulb light on? | *Water treatment company* | Stop all consumption of the water  Inform manager  Inform NNDC (if not already aware)  Inform all relevant consumers  Order in emergency water supply |

| **Contact names & addresses** | | **Contact Number** | **Action** |
| --- | --- | --- | --- |
|  | Food Business Manager |  | Responsible for treatment room checks. |
|  | Responsible Person |  | Over all legal responsibility for the supply. Responsible for service repair and maintenance. |
| NNDC Environmental Health | Water quality tests | 01263 516008  [commercial@north-norfolk.gov.uk](mailto:commercial@north-norfolk.gov.uk) | Advice / enforcement. |
|  | Residents of houses (owner occupied) |  | Responsible for cleaning taps, water storage tanks and backflow protection. |
|  | Holiday home users |  |  |